

Subscription Terms & Conditions for Luxury Life MAGAZINE

(as of October 1st 2015)

1. Your Subscription

Your subscription contract will be fulfilled by Luxury Life MAGAZINE GmbH, a company registered in Switzerland whose registered office is at:

Luxury Life MAGAZINE GmbH, Luzernerstrasse 24, 6330 Cham

If placing your order on-line when you click „Submit Order“ you will either see a page or receive an email acknowledging that your order has been received successfully and is being processed, the contract between us is not formed at this point. A legally binding contract is formed on the date we send you confirmation of your order with your subscription account number and payment has been taken. You will receive this confirmation by email within 72 hours.

We will not be responsible if you fail to receive the written confirmation because you have supplied us with an incorrect email address. We reserve the right not to accept or process your order for any reason. All orders are subject to validation checks and authorisation by your payment card issuer. If we do not accept your order and your credit card has already been debited, we will notify you and refund your card in full immediately.

Subscription Term if the magazine ordered changes frequency per annum, we will honour the number of issues paid for, not the term of the subscription.

We reserve the right not to fulfil and to cancel orders:

- In the event of obvious inaccuracies in prices, except that we may fulfil your order at the correct price;
- If we are unable to obtain payment authorisation from the issuer of your payment card

2. Delivery

We will deliver the magazines to the address you notify to us when you place your orders. Subscriptions will start with the next available issue, please allow up to four weeks for delivery. You agree that we will not be responsible for failure to deliver the magazines if you have supplied us with an incorrect address. We reserve the right to dispose of incorrectly addressed magazines without an obligation to refund you or any other person if they are returned to us and despite efforts to contact you we do not receive correct address details.

We will not be liable to you for any delay in delivery or non-delivery of magazines in the following circumstances:

- Where the issuer of your payment card refuses to authorise payment to us;
- Where such delay or failure is due to circumstances beyond our control or the control of our sub-contractors and agents, including but not restricted to war, electricity power failure, utilities failure, failure of telecommunications links, failure of transport infrastructure, fire, flood, government act, act of God, legislative constraints, strikes, labour disputes or malicious damage involving employees.

Our liability to you in the event of magazines being lost in despatch shall at our discretion, be limited to replacement of the missing issues, to the extent permitted by law we exclude all other liability to you. These Terms and Conditions do not and shall not affect your statutory rights as a consumer.

3. Cancellations and refunds

The minimum term is either 12 months or 24 months as advertised on the website. Cancellations are not permitted until the end of the initial period and we will not issue you a refund. Subscription ends after the initial period. *Subscription will not automatically be renewed.*

4. Payment

Prices displayed on the subscriptions section of the website will prevail at all times in relation to orders placed on-line. Prices quoted on screen include delivery charges and taxes (where applicable).

You make a one-off payment for a one or two year subscription.

Although we try to ensure that all prices are accurate, errors may occur. If we discover an error in the price of your order, we will inform you as soon as possible. You will have the option of reconfirming your order at the correct price or cancelling it. If we are unable to contact you, we will treat the order as cancelled. We will refund you in full if you cancel the order and have already paid.

If you are under 18 or are not using your own credit card to pay for the subscription, you must ask the permission of the credit card holder before entering the payment details. By clicking „Submit“ you

are confirming that you have obtained the express prior permission of the credit card holder.

If you have any queries or comments about your subscription please contact our subscription team:

Email: subscription@luxurylife-magazine.com

5. Covermounts and Prize Draws

If any of our magazines are put on sale which contain a covermount gift or supplement you are not entitled as a subscriber to receive these covermounts or supplements. Occasionally some subscriber copies may be sent with covermounts and supplements included, however this is the exception rather than the rule.

Magazines delivered to overseas addresses shall not contain covermount gifts or supplements. Prize Draw and Competition Rules All prize draws and competitions which are associated with our magazine subscription offers are subject to separate terms and conditions. For the avoidance of doubt, such prize draws and competitions are only open to you if you are able to supply us with a billing address in Switzerland.

6. Personal Information

We use the personal and transactional information (e.g. name, address, e-mail address, credit card details) („Personal Information“) you supply to us in order to fulfil your subscription order. On the online order form we will ask you about receiving details of our products and services and/or those of third parties which may be of interest to you. You should tick the relevant boxes to indicate whether or not you wish to receive such information.

Unless a member of our staff has been fraudulent or negligent, we will not be liable to you for any losses you may suffer as a result of unauthorised access by a third party to the information (including in particular credit card details) you transmit when you place an order. It is your responsibility to ensure the security of your own credit card details to avoid unauthorised use

7. Subscription Rates

The prices are quoted in CHF, EURO or USD depending the country you are based. All credit cards will be debited using the currency displayed on the order form by the issuer of your payment card on behalf of Luxury Life MAGAZINE GmbH. If you have any queries about the prices charged by Luxury Life MAGAZINE GmbH in connection with this subscription promotion, kindly contact subscription@luxurylife-magazine.com

8. General

These Terms and Conditions are subject to change. These Terms and Conditions are governed by Swiss law. You hereby irrevocably submit to the exclusive jurisdiction of the Swiss courts notwithstanding the jurisdiction where you are based. These Terms and Conditions override any contrary terms or conditions published by us in relation to any order placed by you with us.

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